



**FORWARD ARCH®**

**CORRECTIVE ORTHOTICS**

**\*\*IMPORTANT INFORMATION\*\***

THANK YOU FOR SELECTING FORWARD ARCH ® CORRECTIVE ORTHOTICS. WE KNOW YOU WILL HAVE MANY YEARS OF RELIEF FROM YOUR FEET AND RELATED SYMPTOMS.

DUE TO THE UNIQUE FEATURES OF YOUR FORWARD ARCH ® CORRECTIVE ORTHOTIC, THE CHANGES YOU WILL NOTICE OVER TIME ARE USUALLY SUBTLE CHANGES IN YOU FEET AND MORE DRAMATIC CHANGES WITH SYMPTOMS RELATED TO YOUR FOOT'S CURRENT MISALIGNMENT.

ON RARE OCCASIONS, ESPECIALLY IF YOU ARE "HIGH ARCHED", YOU MAY NOTICE THAT THE "METATARSAL" FEELING YOU EXPERIENCED WHEN FIRST FITTED, MAY HAVE MOVED BACK TOWARDS THE MIDDLE OF YOUR FOOT OR HEEL (YOUR SYMPTOMS MAY COME BACK). IF THAT IS THE CASE, **PLEASE CALL US** SO WE CAN DETERMINE IF YOU NEED A RE-FIT. **DON'T WAIT TILL THE END OF YOUR WARRANTY PERIOD!** IT DOESN'T MEAN ANYTHING IS WRONG. IT JUST MEANS IN YOUR PARTICULAR SITUATION, YOUR FEET HAVE CORRECTED TO THE EXTENT THAT A MORE DRAMATIC CHANGE HAS TAKEN PLACE AND CHANGE IS GOOD. YOUR FEET ARE CORRECTING TO A MORE NEUTRAL ALIGNMENT. THAT IS WHY WE GET YOU UP AND WALKING RIGHT AWAY.

WE HAVE TRIED TO ACCOMMODATE THOSE PARTICULAR CHANGES IN THE GUARANTEE/WARRANTY SHEET PROVIDED FOR YOU. PLEASE TAKE TIME TO REVIEW THIS INFORMATION.

PLEASE CALL US WITH ANY QUESTIONS YOU MAY HAVE. REMEMBER, YOU HAVE AGREED TO WORK WITH US IN REGARDS TO OUR WARRANTY/GUARANTEE. WE'RE HERE TO HELP!

OUR TOLL FREE NUMBER IS 866-858-ARCH (2724)  
[info@forwardarch.com](mailto:info@forwardarch.com)